

# River Valley Gateway Privacy Policy

River Valley Gateway is committed to protecting your personal information. This statement explains the practices for this web site.

## **What Personal Information We Collect**

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we may collect the Internet protocol (IP) address used to connect your computer to the Internet, computer and connection. We may use software tools to measure and collect session information, including page response times, length of visits, page interaction information, and methods used to browse away from the page. We may also collect personally identifiable information (such as name, email and messages you send us), comments and feedback.

## **How We Collect Personal Information**

When you complete a form on our website, such as a subscription signup or Contact Us message, we collect the personal information you give us, such as your name, phone number and email address.

## **Why We Collect Personal Information**

We collect Non-personal and Personal Information for the following purposes:

1. To provide our Users with ongoing customer assistance and technical support;
2. To be able to contact our Visitors with general or personalized service-related notices and promotional messages;
3. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we may use to provide and improve your user experience and/or our respective services;
4. To comply with any applicable laws and regulations.

## **How We Store Personal Information**

This site is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

## **How We Use the Information We Collect**

We only use the personal information we gather for purposes that you have agreed to, for example, manage your membership subscription, reply to your inquiry or to send you email announcements. We do not collect personal information about any of our site's visitors unless the visitor authorizes us to do so.

We do not sell or provide your personal information to any third parties. We might share your personal information under the following circumstances:

- We have your consent.

- We are required to share customer information by law, to protect the interests of the company or in the discharge of public duty.
- We need to share your personal information with a business partner in order to provide a service you have requested. Our business partner's use of your information is restricted to the delivery of the service you have requested.

**How We Communicate with You**

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, send updates about our organization, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

**How You Can Withdraw Your Consent**

If you don't want us to process your data anymore, please contact us at [rivervalleydvm@gmail.com](mailto:rivervalleydvm@gmail.com) or send us mail to: River Valley Gateway, 573 25 Road, Grand Junction, CO 81505.

**Changes to this Statement**

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

**How to Contact Us**

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [rivervalleydvm@gmail.com](mailto:rivervalleydvm@gmail.com) or send us mail to: River Valley Gateway, 573 25 Road, Grand Junction, CO 81505